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Guidelines for dealing with frequent errors in the transport notification in the AF environment

Contact:
IBL-Support
[Get in Contact with IBL \(mercedes-benz.com\)](https://www.mercedes-benz.com)

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List of contents

Introduction 3

1. Tracking number (SLB) not visible on shipping documents 4

2. Weight between forwarding order and VDA4913 differs 5

3. Supplier number differs 6

4. Direct journeys without hub handling due to self-optimisation..... 7

5. Error messages from the IBL (event mails) 8

Closing remarks..... 9

Introduction

Frequently occurring errors in the transport notification (e.g. according to VDA4921) are described below. This guide supports the handling of these error patterns so that transport data (e.g. according to VDA4921) can be transmitted in a timely and error-free manner.

Based on these measures, it is possible to approach the causes of errors in a standardized way and to eliminate causes in the long term.

A prerequisite for a functioning process is the receipt and use of the supplier's EDI (e.g. in accordance with VDA4913). See Dial-Up Manual, Chapter 12, 1.5 Copy of VDA 4913 data.

Please note that certain plants and unloading points do not have a data connection to IBL and therefore a copy of the VDA4913 cannot be provided. This applies, for example, to deliveries to AMG.

For plant 051, deliveries to the consolidation centers Syncreon Speyer and BLG Bremen must always be notified to plant 051. Transports to the Bremen plant remain unaffected by this and must be notified to plant 067.

Quick Guide


1. Tracking number (SLB) not visible on shipping documents

B "One or more shipments could not be found for the transports."


What to do:


- please always refer to the SLB number in the dial-up goods accompanying note
- If there is no dial-up goods accompanying note, search for the corresponding SLB in TM function T615 using the supplier and delivery note number
- If it was not possible to assign the 2 named methods, please use the 11111111 in the VDA4921 as the SLB number

DFUE - WARENBEGLEITSCHIN		SENDUNGS-NR: 12345678		14.09.09 - 11:42 Blatt 01.01	
LIEFERANT -WERK: AN3 -NR: AN3456789		EMPFAENGER -WERK KUNDE: AN3 -NUMMER: AN3456789		ABLADESTELLE: AN345 LAGERORT: AN34567	
NORD. HEIZUNGSFABRIKxxxx+xxxx3xxxx+EXAVER BAHR CO.KG +POSTFACH 200010 +17250 MUHLACKER		MERCEDES-BENZ AGxxx2xxxx+xxxx3xxxx+1x +TUEBINGER ALLEE, TOR 5 +17032 SINDELFINEN +1xxxx+xxxx1xxxx+xxxx2xxxx+xxxx3xxxx+		VERBRAUCHSSTELLE: AN345678901234 VERSANDART: xxxxx+xxxx1xxxx FRACHTFUEHRER: xxxxx+xxxx1xxxx -NUMMER: AN3456789 SEND.-GEWICHT BR: 1234567	
LS-NR	SACHNUMMER KUNDE	MENGE	ME	V/G BEZEICHNUNG DER LIEFERUNG	BESTELL-NR
-DATUM	SACHNUMMER LIEFERANT	ZUSATZDATEN LIEFERANT			KONSIGNATION
-POS	PACKMITTEL -MENGE -NUMMER KUNDE	FUELMENGE -NUMMER LIEFERANT			
12345678	A 201 505 02 55	2040	ST	/G Lufterhaube	50030
14.09.09	01.256.64.169 VP: 17 - 2032	Sachbearbeiter: Meyer Abt: MV1			
001	CHARGE: 1209M	120			
		GEFAHRGUT: 12345678			
***** E N D E *****					




IBL
Inbound Logistic

User: 
Date: 30.11.2023
Time: 16:37:50

 Logout

Direct Link:

Search:

 Favorite

IBL

DOM

REKLA

TM

Time slot booking

Statistics

Quality Control

Transport

Consignments

Search consignment data (T700)

Consignment tracking (T701)

Search worklist GS (T615)

Freight-Clearing

Monitoring

> TM > Transport > Search worklist GS (T615)

Carrier delivery date

Carrier delivery time


Status Amount


from:


to:


from:

to:









Default search parameters

User defined search parameters

Number of rows to display: 500

Preselected date: None

Search

Clear All

Status	Plant	Bordero number	Carrier number	Supplier number	Consignment number	Delivery note number	Carrier delivery date/-time
	All plants						<input type="text"/>

Seite 4 von 9

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2. Weight between forwarding order and VDA4913 differs

B "The value of the gross shipment weight field did not correspond to the value in the VDA4913"

What to do:


- In principle, the weight must be taken from the VDA4913
- Exception: If the weight in the VDA4913 is implausible (e.g. 1 kg for a pallet), the weight of the forwarding order/shipment receipt may be used


3. Supplier number differs


B „The supplier number (pick-up location) was not in the area of the area freight forwarder“

What to do:

- in the VDA4921, the physical pick-up location of the goods must always be indicated in the form of the supplier number with a matching index
- In the event of deviations, the IBL must be checked in function I040 to see which index matches the pick-up address in order to transfer it to the VDA4921.
- report any deviating supplier numbers or addresses on the freight documents directly to the supplier with a copy of pam-log-gs@mercedes-benz.com so that a correction can be made


IBL
Inbound Logistic

User:  **user**
Dates: 30.11.2023
Time: 16:48:34

 Logout

Direct Link:

Search:

Favorite

IBL

user data

configuration

Unloading points

Information

GS contact persons (I030)

Suppliers in area (I040)

Debit notes (I060)

Cost rates (I065)

refund (I071)

Confirmation of arrival

Monitoring

DOM

REKLA

TM

> IBL > Information > Suppliers in area (I040) > Suppliers in carrier area

☒ Search for GS areas

☐ Search for GSP pickup areas

Carrier number

Related area

Related area will be shown after s

Carrier name

Related carrier name will be shown after selection of carrier

Search

<input type="checkbox"/>	Supplier number	Supplier name	City	Postcode	Countr y code	Street	
<input type="checkbox"/>	<input type="text"/>						

Seite 6 von 9

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4. Direct journeys without hub handling due to self-optimization



Manual transport

In the case of self-optimized routes, the freight forwarder is responsible for the correct and error-free transmission of his transport notification (VDA4921) and must independently ensure the framework conditions for this special case.

What to do:


- Freight documents and VDA4913 must be actively and promptly requested from the supplier in an appropriate form
- If, despite the supplier's request, the required documents are not available by the time the transport notification is issued, the VDA4921 must be prepared with the data from the transport declaration. In this case, the 33333333 is to be used as the SLB.

5. Error messages from the IBL (event mails)

The IBL informs the data sender directly about errors in the dial-up data, if event mails are activated. As a rule, the errors can be corrected on the IBL until the goods arrive at the factory to avoid stress and ensure a smooth process flow. Recurring errors should be regularly analyzed by the data sender and remedied sustainably by appropriate measures.


What to do:

- Activating event mails in I002
- When you receive an event email, check the transport and correct it if necessary
- Regular evaluation of transaction T400 for the identification of optimization measures
- If you have any questions or discrepancies in the event of errors, IBL-Support can provide assistance via IBL's contact form
- In case of process-related issues or problems with specific suppliers, please use the regular exchange appointments with partner management.




IBL
Inbound Logistic

User: stefanie.eichstaedt
Date: 30.11.2023
Time: 16:54:04

 Logout

Direct Link:

Search:

 Favorite

IBL

▼ user data

Personal settings (I002)

Internal user (I003)

User (I004)

Internal user (I003neu)

User (I004neu)

Partner master data (D003)

► configuration

► Unloading points

► Information

► Confirmation of arrival

► Monitoring

DQM

REKLA

TM

> IBL > user data > Personal settings (I002)

IBL

DQM

REKLA

TM

Customs Clearance

Filters

Notification e-mails for TM:

• EDI error detected

A Errors

B Errors

C Errors

Standard errors

☒

☒

☒

☒

• Correction of an incorrect EDI consignment by employee of the customer

☐

• Receipt of goods

☐

• Receipt of a new transport demand

☐

• Information about a new transport investment

☐

• Manual recording of transport data in the plant of the customer

☒

• Transport forecast upload

☐

• Arrival of main transport for crossdock

☐

• Arrival of new transport order

☐

The messages will be sent to the following e-mail address(es)

• stefanie.eichstaedt@mercedes-benz.com

If an incorrect e-mail address is displayed, please contact your administrator.

Closing remarks

This guide is regularly updated and must be applied in its latest version. As part of the process optimization and the analysis of further error patterns, further fault focal points are included.